



ARLINGTON HEIGHTS POLICE DEPARTMENT PERFORMANCE / CONDUCT REPORT

Performance / Conduct Recognition ☐

Performance / Conduct Counseling ☒

Date of Incident:

09/03/2023

Case Report Number:

23-019845

Location:

8 W. Miner Street / AHPD Booking

Summary of Incident:

On 09-03-2023, suspect [REDACTED] was arrested for Assault at 8 W. Miner Street, Arlington Heights. Low level physical force was employed to effect this arrest and [REDACTED] was transported to the Arlington Heights Police Department lock-up facility for processing. [REDACTED] was initially placed in Cell 13 (Personal Safety Room) by multiple officers due to his combative and argumentative condition. Officer Lacey took [REDACTED] out of Cell 13 and placed him into Cell 2 because [REDACTED] was complaining about his cell. Officer Lacey and Officer Williams later took [REDACTED] out of Cell 2 and turned him over to Officer Montella for photographing and fingerprinting as part of the booking process. [REDACTED] was eventually released from custody through the lock-up bonding door.

On 09-05-2023, [REDACTED] came into the police department to complain his wrist was broken by officers in the course of his arrest, which initiated a Response to Resistance investigation. A review of body worn camera footage, along with lock-up video surveillance revealed violations of General Order 72.5 (Lock-Up Facility-Detainee Medical Care). Investigation revealed [REDACTED] told several officers in lock-up his wrist hurt and it was swollen, however, no officers notified the on-duty supervisor of such, nor did any officers offer to summon any medical assistance for [REDACTED].

Specifically, the following was observed:

At 2320 hours, Officer Lacey moved [REDACTED] from Cell 13 to Cell 2. As [REDACTED] was placed into Cell 2, he told Officer Lacey "my wrist is swollen. They slammed me down. Look at my wrist. Do you see that?"

At 2321 hours, Officer Lacey and Officer Williams took [REDACTED] out of Cell 2 and turned him over to Officer Montella for processing. [REDACTED] told Officer Montella "my wrist hurts". Officer Montella told [REDACTED] he would be gentle with his wrist. After Officer Montella processed [REDACTED], [REDACTED] stated "now I gotta call the motherfucking ambulance". At 2330 hours, [REDACTED] was released from custody.

Although [REDACTED] did not specifically ask for medical care or an ambulance, officers should have known to ask [REDACTED] if he wanted an ambulance to respond to check on him.

Officer/Employee Signature: [REDACTED]

Attach additional sheets if necessary

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Date: 09/07/2023

PERFORMANCE / CONDUCT REPORT

Action Taken:

Officer Lacey, Officer Williams, Officer Montella and Officer Schuster received verbal conduct counselling about recognizing when detainees are expressing complaints about pain or injuries, and recognizing when to offer medical assistance to those detainees. Sergeant Gacek reviewed General Order 72.5 (Lock-Up Facility- Detainee Medical Care) with all involved officers.

Attach additional sheets if necessary

Supervisor Signature: _____

Date: 09-07-2023

Officer/Employee Comments:

Attach additional sheets if necessary

Page 1 of _____ page(s).

Officer/Employee Signature: _____

Date: 09/07/2023

Pecora, Nicholas

From: Pecora, Nicholas
Sent: Thursday, March 23, 2023 1:31 PM
To: [REDACTED]
Subject: Thank you

Good afternoon [REDACTED] -

I expect each member of our policing team to act in a professional and courteous manner during the course of their duties. It does remain helpful to receive feedback from our end-users whether it be positive or constructive. Comments from those we serve assists me and the executive staff as we continually evaluate our progress, set goals and place an emphasis on perceived shortcomings. I do appreciate your time expended to convey a supportive message and compliment the officers who responded to your home. I will have a copy of your email placed in their respective personnel file – Officer Daniel DiLorenzo and Officer Carlo Montella.

You are spot-on in referring to the occasional complaint letter. In today's current climate, people judge much too quickly and often neglect to share a kind word. Thankfully, the Arlington Heights community has not succumbed to this general way-of-life and, residents like you, focus on the positives.

Based on your remarks, it is safe to assume these officers met the established benchmark and left a positive impression. Thank you for the thoughtful email!

Stay safe,

Nick Pecora

Nicholas A. Pecora, Jr.

Chief of Police

npecora@vah.com | 847/368-5300

Arlington Heights Police Department

200 East Sigwalt Street

Arlington Heights, Illinois 60005

From: [REDACTED]
Sent: Thursday, March 23, 2023 10:15 AM
To: Policemail <policemail@vah.com>
Subject: Thank you

You don't often get email from [REDACTED] [Learn why this is important](#)

[NOTICE: This message originated outside of Village of Arlington Heights email system -- DO NOT CLICK on links or open attachments unless you are sure the content is safe.]

Good morning Chief Pecora.

To set the scene, we have an ADT security system at our house.

On March 4, our son and his wife came over and we were going out to dinner. They also brought along their dog.

Of course when we left to go to dinner at Javier's in downtown AH, we automatically set our alarm - of course for Away. Not smart.

The dog wandered the first floor and of course triggered the alarm. ADT followed protocol and made the necessary calls. Unfortunately we didn't pick up in the car.

Once we realized what had happened, I rushed home.

I wanted to write to you to commend the two officers who responded to our very embarrassing false alarm.

They were extremely professional and understanding. They did a perimeter check before I got home and let me know that nothing was broken.

They offered to do an interior check but I said that was not necessary as we had realized what had set off the alarm.

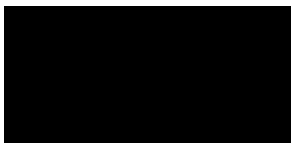
I was extremely embarrassed and unfortunately did not write down the officer's names to be able to recognize them by name.

You receive way too many complaints, but I wanted to make sure that you were made aware of how great our interaction was with the AH Police Department on this day.

Please thank the two officers for us and let them know we truly appreciated their professionalism, courtesy and understanding.

I am very proud to live in Arlington Heights and know what an excellent Police Department we have here.

Thank you.



BUFFALO GROVE POLICE DEPARTMENT



46 Raupp Boulevard
Buffalo Grove, IL 60089-2199
Phone 847-459-2560
Fax 847-459-0201

Steven R. Casstevens, CPC
Chief of Police

August 10, 2021

Chief Nicholas Pecora
Arlington Heights Police Department
200 E. Sigwalt St.
Arlington Heights, IL 60005

Chief Pecora,

On August 5th, 2021, Buffalo Grove Police received a call of 20 people actively fighting at [REDACTED]. Upon arrival, officers encountered 70 plus subjects from a wedding actively fighting inside the venue as well as outside in the parking lot. A call for mutual aid was sent out to your agency, and several of your officers responded. Their presence and professionalism defused a very chaotic situation ending in no further injuries amongst the guests and staff of the venue. Without your assistance, the situation would have escalated, creating a very negative outcome for all involved.

On behalf of the men and women of the Buffalo Grove Police Department, I wish to convey my gratitude to Sgt. Sanders, K9 Ofc Butcher, and K9 Vargo, Ofc. Padiyara, Ofc. Adams, Ofc. Montella, Ofc. Williams and your department for the assistance provided during this incident. We greatly appreciate the support, dedication, and professionalism displayed by your officers.

We are grateful for the continued support and collaboration provided to us by your department, and please extend our gratitude to your officer.

Sincerely,

[REDACTED]
Steven Casstevens
Chief of Police

SC/mh

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Law Enforcement
Agency
Since 1987*





City of Highland Park

1677 Old Deerfield Rd.
Highland Park, Illinois 60035
847.432.7730
cityhpil.com

Police Department

October 28, 2022

Chief of Police Nicholas Pecora
Arlington Heights Police Department
35 S. Arlington Heights Rd
Arlington Heights, Illinois 60005

Dear Chief Pecora,

On September 16, 2022, Highland Park Police responded to a well-being check called in by a mental health professional. The resident made credible statements indicating he wished to end his life and he was in immediate possession of firearms. A perimeter was set up and additional resources were requested for negotiations, traffic and other responsibilities. After nearly twelve hours of negotiations, the subject was transported to a medical facility for an evaluation.

Arlington Heights Police Officer Montella responded to assist the Highland Park Officers during this incident. We greatly appreciate the assistance from your agency and the professional response to this evolving incident which had the potential to be much worse.

Sincerely,



Lou Jogmen
Chief of Police

